

US Special Operations Command



USSOCOM Care Coalition Mentor Meeting

**Briefer: Mr. Scott Heintz
USSOCOM CCRP**

The overall classification of this briefing is:
UNCLASSIFIED



USSOCOM Care Coalition Overview

■ Mission:

- Provide Special Operations Warriors And Their Families A Model Advocacy Program In Order To Enhance Their Quality Of Life And Strengthen Special Operations Readiness.
 - Support The Entire SOF Family – Everyone Qualifies
 - Wounded, Ill, or Injured And Their Family – Our Primary Focus
 - Active, Guard, Reserve, Retired, Separated
 - Family
 - Survivors
 - Advocacy For Life
 - All Encompassing – Pay, Benefits, VA, TRICARE, etc.
 - Leverage Existing Programs – Government or Non-Government
 - Unite SOF and Non-SOF Benevolent Organizations
 - Tenacious Follow-up
 - Biased Toward Action

Knowing What's Out There and What's Not – Getting Both



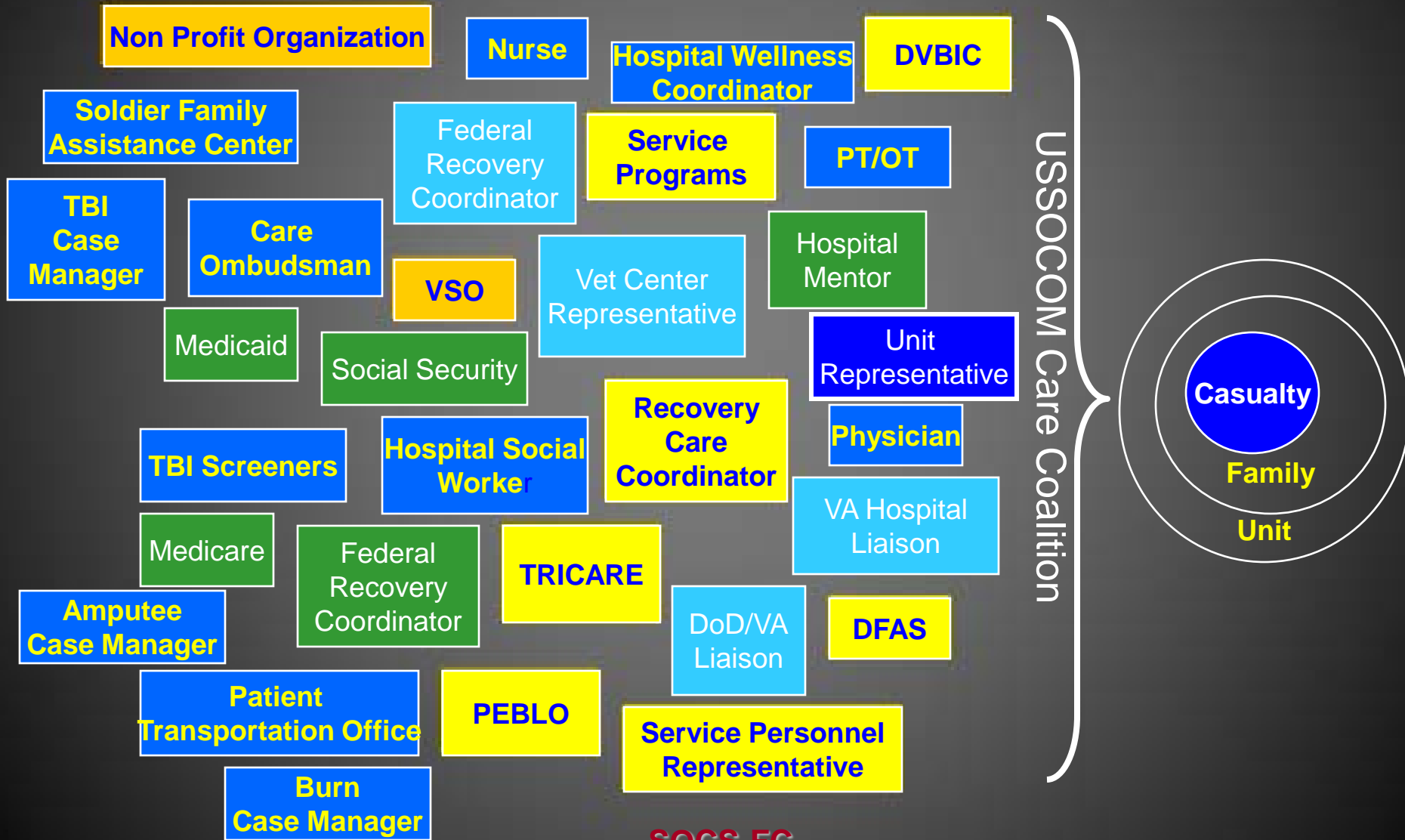
USSOCOM Care Coalition

■ Our Model

- Focus On The Mission. Partnering With Units - Return As Many Wounded, Ill, Or Injured To Duty As Quickly As Possible - **Operationally Fit And Mentally Prepared**
- **Family Security, Safety, And Well-Being Are Critical To Mission Success**
- Accomplish Mission **By-Through-With** Other Organizations (Government/Non-Government) To Ensure They Provide The Best Service To Our Forces

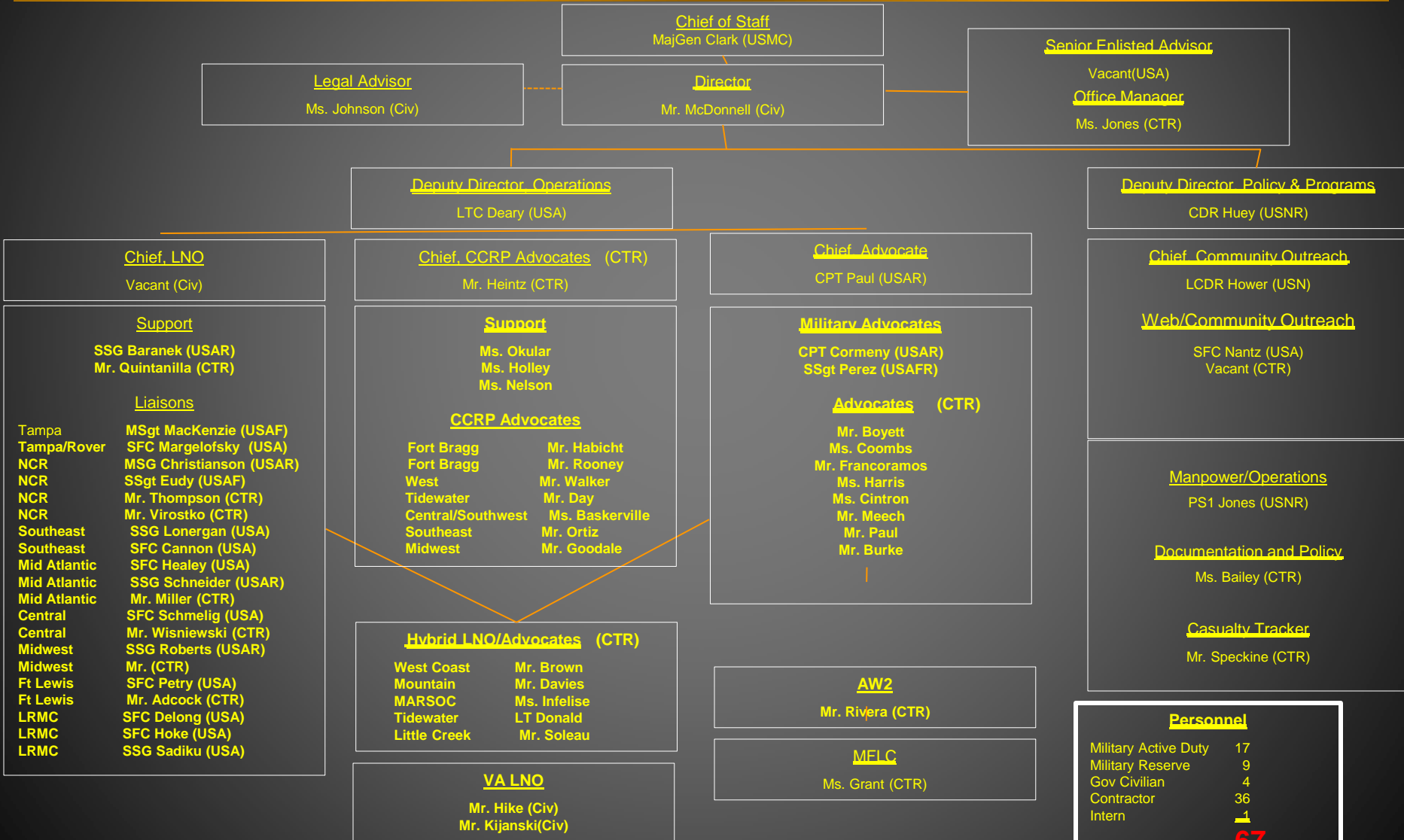


Overcoming Confusion Typical Wounded Warrior





Care Coalition Staff



<u>Personnel</u>	
Military Active Duty	17
Military Reserve	9
Gov Civilian	4
Contractor	36
Intern	1
Total	67



MENTORING

Active Listening

Diagnose

Positive Feedback

**Cynicism,
negative outlook**

**Availability: in person, phone,
email, text**

Don't Make Promises

**Share your experience,
listen to their expectations**

FEED THE ADVOCATE!



QUESTIONS