



Wounded Warrior Pay Management Office

Defense Finance and Accounting Service

October 21, 2011
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Agenda

- Wounded Warrior Pay Management Office (WWPMO)
 - ✓ Account Maintenance
 - ✓ Debt Forgiveness
- Retired Income Disability Income Estimator Organization Structure



Wounded Warrior Pay Management

- ▶ Manage Wounded Warriors' pay accounts to ensure correcting adjustments are identified and processed timely and accurately
- ▶ Perform oversight of the savings deposit program and any other congressionally approved/directed payroll programs for contingency operations
- ▶ Address travel pay issues related to contingency and/or casualty situations
- ▶ Provide travel pay support to family members of Wounded Warriors



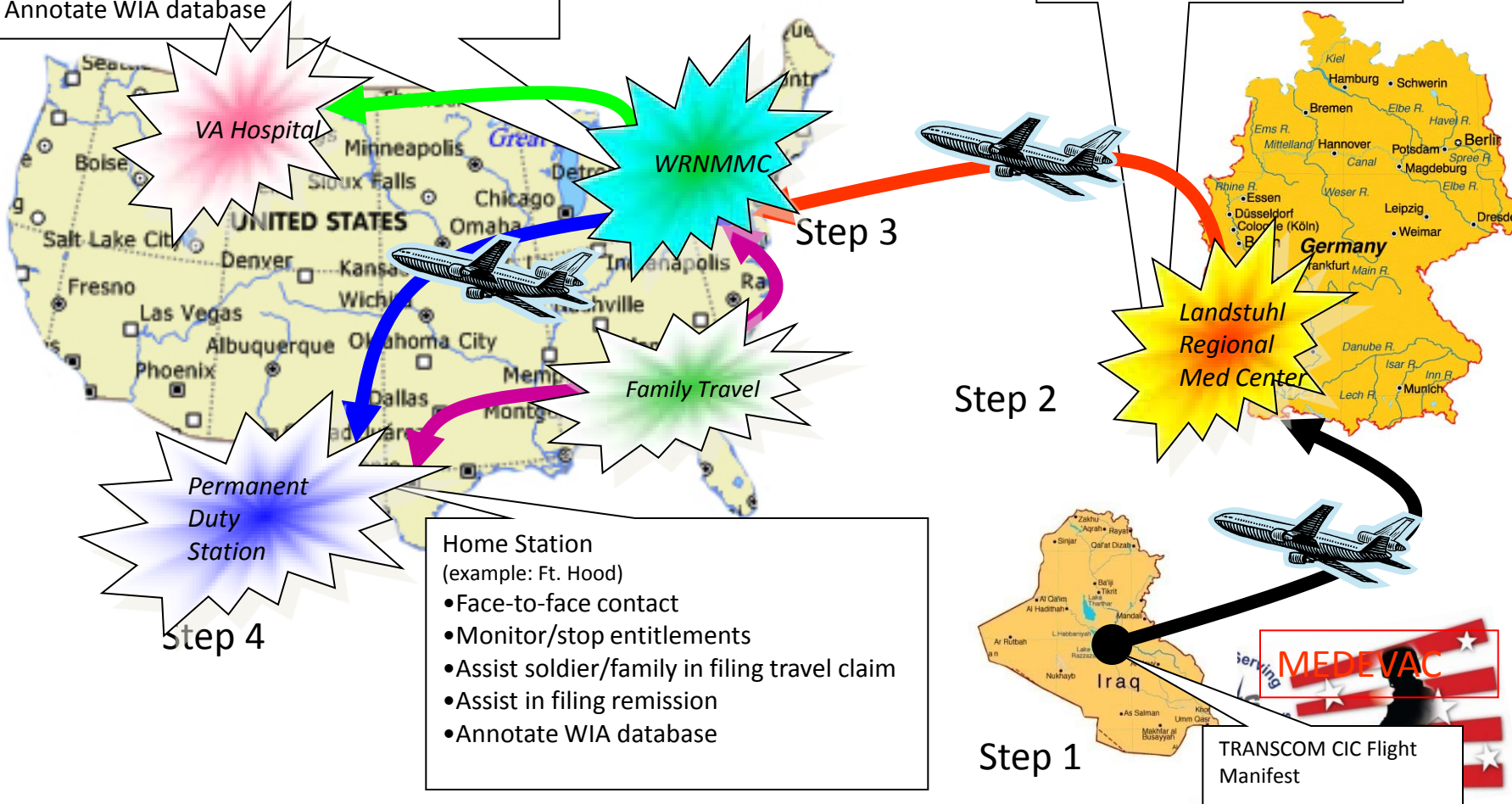
Wounded Warrior Pay Management Office

WRNMMC

- Face-to-face contact
- Monitor/stop entitlements
- Assist soldier/family in filing travel claim
- Assist in filing remission
- Annotate WIA database

LRMC

- Face-to-face contact
- Stop Combat Zone entitlements if outpatient
- Annotate WIA database



WWPMO Accomplishments & Initiatives

Debt Remissions

- ✓ From March 2006 to Dec 31 2008 the Army remitted \$13,275,937.84. Since January 1 2009 to 30 September 2011 the Army has remitted \$2,059,000.00.

Debit Card Program

- ✓ As of September 30, 2011 the Debit Card Program has issued 4,528 cards with \$1.6M of advances
 - Dover AFB and major Military Hospitals

WW Patient Visits continue to exceed the 3 day standard

Average time to visit troops at LRMC is 0.07 days

Medical Retired Disability Income Estimator

- ✓ <http://www.dfas.mil/dfas/militarymembers/woundedwarrior/woundedwarriorpay.html>



WWPMO Debt Forgiveness

▶ NDAA 2006-2010

- ✓ Remit ALL debts for VSI and SI Soldiers
- ✓ Remit medical evacuation debts (DQ) for NSI Soldiers

▶ Retirement/Separation Debts

- ✓ Debts flagged in out of service debt & claims
- ✓ Occasionally transfer to Retired and Annuitant pay prior to remittance



Medical Retired Disability Pay Background

- ▶ Confusion surrounding projecting total monthly post-medical retirement income from:
 - ✓ Veteran's Administration
 - ✓ Retired Pay
 - ✓ Combat Related Special Compensation (CRSC)
 - ✓ Concurrent Retirement and Disability Pay (CRDP)
- ▶ Service members with high disability percentage ratings under the impression they would receive a higher combined income
- ▶ Customer requested DFAS to develop a tool that allowed medically retiring service members to project their post-retirement income



Medical Retired Disability Pay Background (Con't)

► Collaboration Partners

- ✓ Retired and Annuitant Pay
- ✓ Financial Management Command (FMCOM)
- ✓ Army Medical Command
- ✓ Veteran's Administration
- ✓ Army Warrior Transition Command
- ✓ Military.com
- ✓ Army Human Resources Command

► Publicizing

- ✓ Estimator on DFAS.mil
- ✓ Military.com
- ✓ LES Remarks (Army, Navy, USMC)
- ✓ OSD Personnel and Readiness
- ✓ FMCOM



Medical Retired Disability Pay Benefits

- ▶ Allows Wounded Warriors to estimate post-medical retirement income based on:
 - ✓ Dependents
 - ✓ Years of Service
 - ✓ Disability Ratings
- ▶ Educates Wounded Warriors on the components of medical retirement income
 - ✓ Income Offset
 - ✓ Combat Related Special Compensation cannot exceed Retired Pay based on Years of Service
- ▶ Non-PII allows access to case workers, command teams, and family members



Retired Income Disability Income Estimator Demonstration

▶ Please visit

- ✓ <http://www.dfas.mil/dfas/militarymembers/woundedwarrior/woundedwarriorpay.html>



Retired Income Disability Income Estimator Demonstration

Wounded Warrior Pay Support - Windows Internet Explorer provided by DFAS

http://www.dfas.mil/dfas/militarymembers/woundedwarrior/woundedwarriorpay.html#

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Wounded Warrior Pay Support

Defense Finance and Accounting Service
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Supporting our Wounded Warriors

From the moment you leave the combat zone, our Wounded Warrior Pay Management teams are at work to make sure your pay and other entitlements don't become things that you or your family have to worry about. With your service's finance offices, we will be with you through medical treatment and rehabilitation until you've returned to active duty or left military service.

While our pay experts monitor every aspect of your pay, it's also important that you and your family understand some of the unique pay-related topics we are working on.

The following list includes publications in .pdf format. You will require [Adobe's Acrobat Reader](#) which is available free.

- [DFAS Wounded Warrior Pay & Entitlements Handbook](#) (PDF 292K - 08/09)
- [DoD Compensation & Benefits Handbook for Seriously Ill & Injured Members of the Armed Forces](#) (PDF 457KB - 02/09)
- [Learn how Retired Disability Income is calculated \(PowerPoint viewer available free\)](#)
- [Estimate your Retired Disability Income](#)
- [Wounded Warrior Travel Claim Guide](#) (PDF 850KB - 05/10)



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Questions

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