

# *US Special Operations Command*

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## **USSOCOM Care Coalition Mentor Meeting**

**Briefer: Mr. Scott Heintz  
USSOCOM CCRP**

The overall classification of this briefing is:  
**UNCLASSIFIED**



# USSOCOM Care Coalition Overview

## ■ Mission:

- Provide Special Operations Warriors And Their Families A Model Advocacy Program In Order To Enhance Their Quality Of Life And Strengthen Special Operations Readiness.
  - Support The Entire SOF Family – Everyone Qualifies
    - Wounded, Ill, or Injured And Their Family – Our Primary Focus
    - Active, Guard, Reserve, Retired, Separated
    - Family
    - Survivors
  - Advocacy For Life
  - All Encompassing – Pay, Benefits, VA, TRICARE, etc.
  - Leverage Existing Programs – Government or Non-Government
  - Unite SOF and Non-SOF Benevolent Organizations
  - Tenacious Follow-up
  - Biased Toward Action

**Knowing What's Out There and What's Not – Getting Both**



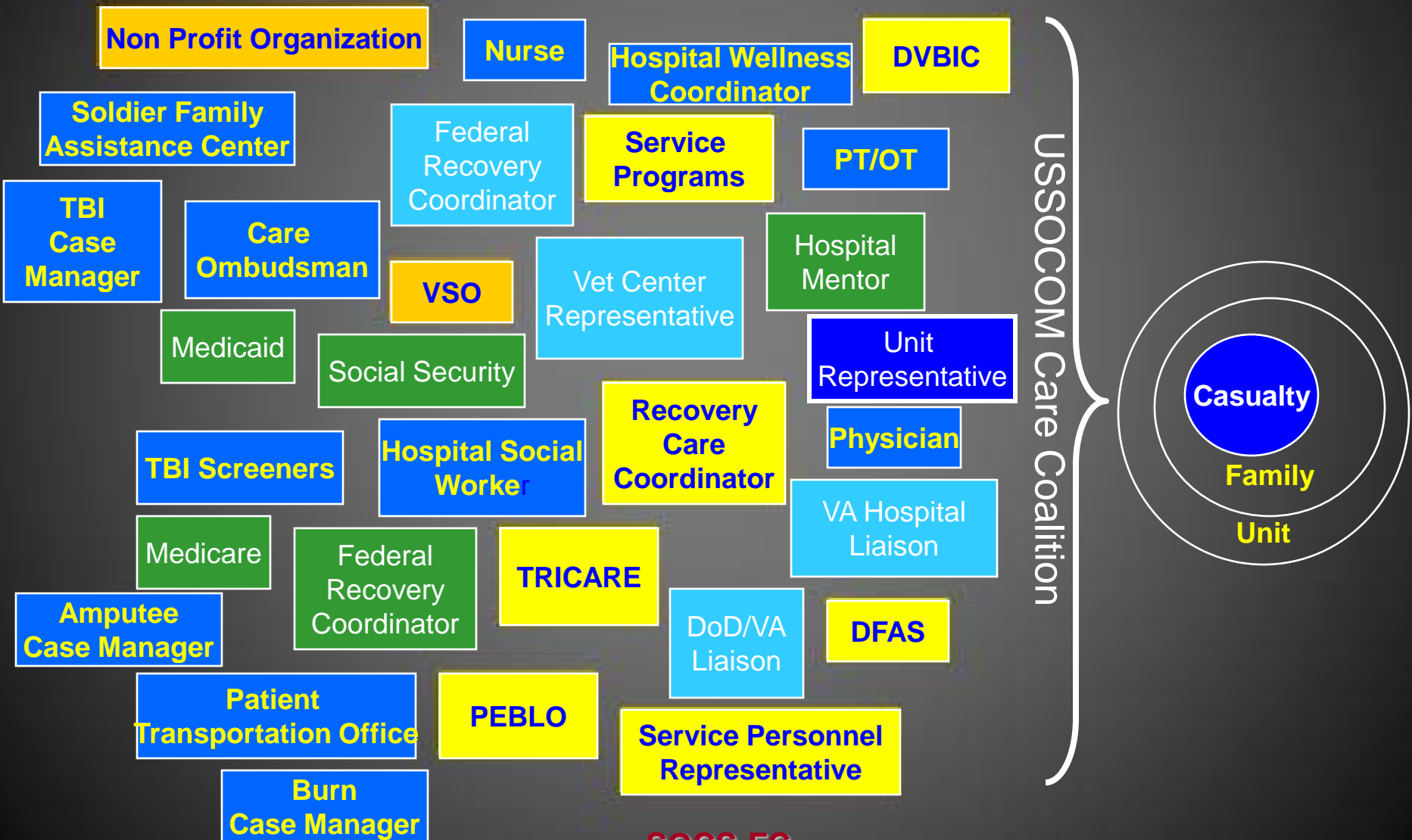
# USSOCOM Care Coalition

## ■ Our Model

- Focus On The Mission. Partnering With Units - Return As Many Wounded, Ill, Or Injured To Duty As Quickly As Possible - **Operationally Fit And Mentally Prepared**
- **Family Security, Safety, And Well-Being Are Critical To Mission Success**
- Accomplish Mission **By-Through-With** Other Organizations (Government/Non-Government) To Ensure They Provide The Best Service To Our Forces

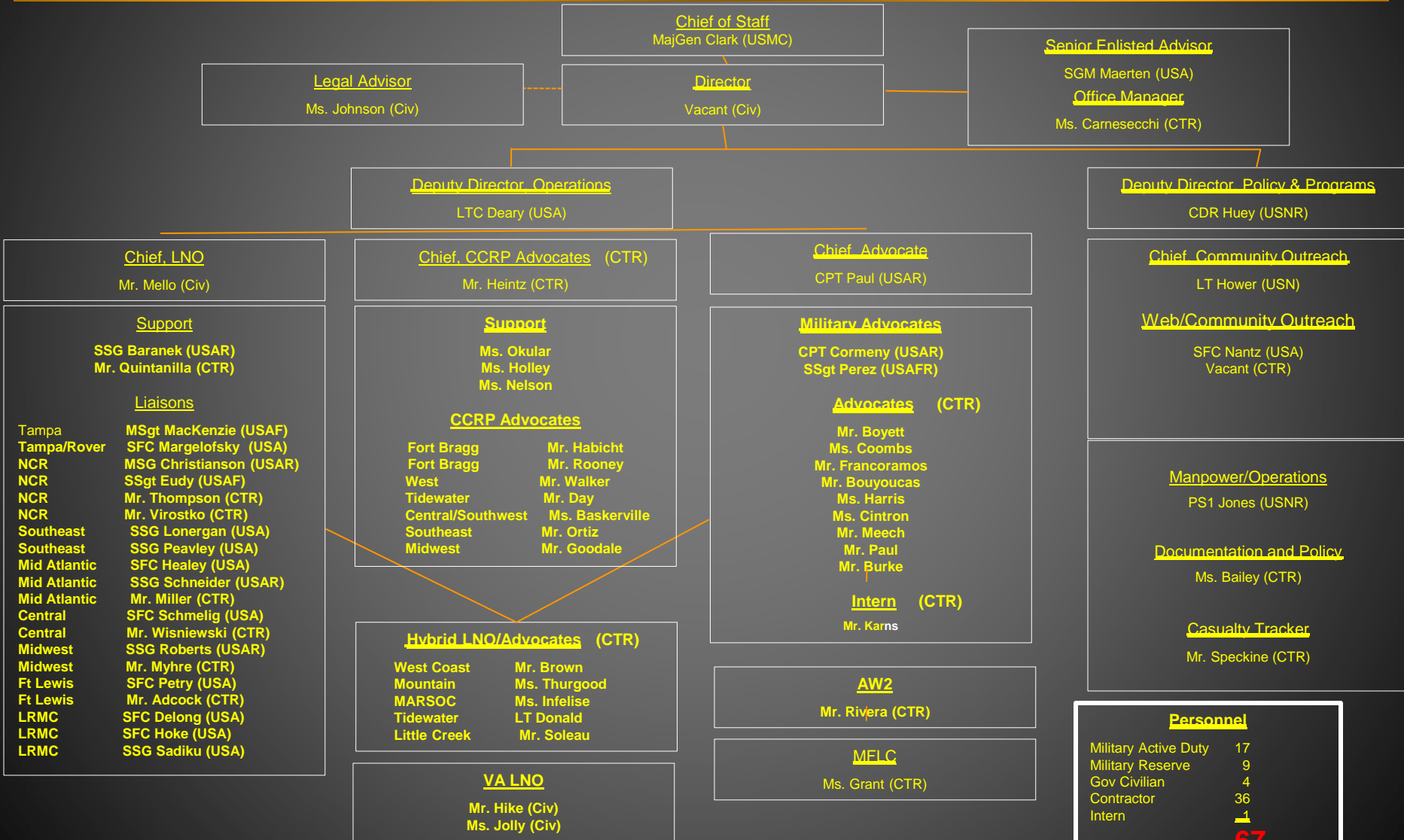


# Overcoming Confusion Typical Wounded Warrior





# Care Coalition Staff





# MENTORING

**Active Listening**

**Diagnose**

**Positive Feedback**

**Cynicism,  
negative outlook**

**Availability: in person, phone,  
email, text**

**Don't Make Promises**

**Share your experience,  
listen to their expectations**

**FEED THE ADVOCATE!**



# QUESTIONS

