



9Line, LLC

Corporate Capabilities

Committed to the Wounded Warriors



*Corporate Headquarters:
Tampa, FL*

www.9linellc.com



Overview

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Corporate Bio

➤ **CAPABILITIES:** A Tampa, Florida-based Service Disabled Veteran Owned Small Business (SDVOSB) with specialized workforce, unparalleled leadership, proven qualifications, and disciplined execution to offer innovative solutions to solve our clients' most complex requirements.

➤ **NAICS CODES:**

624190 - Other Individual & Family Services	621498 - All Other Outpatient Care Centers
624310 - Vocational Rehabilitation Services	621111 - Offices of Physicians
561110 - Office Administrative Services	621112 - Offices of Physicians, Mental Health Specialists
561210 - Facilities Support Services	621210 - Offices of Dentists
561320 - Temporary Help Services	621310 - Offices of Chiropractors
561330 - Professional Employer Organizations	621330 - Offices of Mental Health Practitioners
611430 - Professional and Mgmt. Development Training	621340 - Offices of Physical, Occupational and Speech Therapists and Audiologists
611699 - All other miscellaneous schools and instruction	621399 - Offices of All Other Misc. Health Practitioners
611710 - Educational Support Services	621492 - Kidney Dialysis Centers
541330 - Engineering Services	621511 - Medical Laboratories
541690 - Other Scientific & Technical Consulting Services	621512 - Diagnostic Imaging Centers
541611 - Administrative Mgmt. and General Mgmt. Consulting	621610 - Home Health Care Services
541612 - Human Resources Consulting Services	621999 - All Other Misc. Ambulatory Health Care Services
541618 - Other Management Consulting Services	622110 - General Medical and Surgical Hospitals
541714 - R&D Biotechnology	622210 - Psychiatric and Substance Abuse Hospitals
541715 - R&D in Physical, Engineering and Life Sciences	622310 - Specialty Hospitals
541720 - R&D in Social Sciences and Humanities	623311 - Continuing Care Retirement Communities
541990 - Other Professional, Scientific & Technical Services	611310 - Colleges, Universities, and Professional Schools
541512 - Computer Systems Design Services	339113 - Surgical Appliance and Supplies Manufacturing
541511 - Custom Computer Programming Services	423450 - Medical, Dental, and Hospital Equipment and Supplies Merchant Wholesalers
541513 - Computer Facilities Management Services	532490 - Other Commercial and Industrial Machinery and Equipment Rental and Leasing
541519 - Other Computer Related Services	541614 - Process, Physical Distribution, and Logistics Consulting Services
518210 - Data Processing, Hosting, and Related Services	811219 - Other Electronic and Precision Equipment Repair and Maintenance
561422 - Telemarketing Bureaus and Other Contact Centers	541219 - Other Accounting Services
561421 - Telephone Answering Services	

➤ **CAGE CODE:** 5FTW3

➤ **DUNS #:** 83-0407016

Executive Leadership

➤ COL (R) Scott Heintz – President and CEO

- ❖ More than 38 years of progressive military and commercial leadership experience in positions of great responsibility and in a variety of elite and global organizations.
- ❖ Key Professional History
 - Director, VetConnect (Enable America), Tampa, FL (4/2007-7/2009)
 - Military Trainer, Medical Countermeasures, Horn Of Africa, U.S. Central Command J-5, Disaster Preparedness Program MacDill AFB, FL (2005-2006)
 - Director, Management Support, Army Reserve Medical Command, Pinellas Park, FL (2004-2005)
 - Deputy Command Surgeon, U.S. Special Operations Command, MacDill AFB, FL (2001-2004)
 - Director Of Medical Evacuation Proponency Directorate, Ft. Rucker, AL (1999-2001)
 - Commander, 52nd Medical Battalion (Evacuation), Republic of South Korea (1996-1998)

➤ Ms. LoAn Nguyen Kramer, Chief Financial/Operating Officer

- ❖ More than 26 years of experience in business operations and human resource management across a variety of industries including manufacturing, service, direct mail marketing, biomedical research, and health care in public, private, and non-profit sectors.
- ❖ Focus on policies/objectives/initiatives, business operations/development, contracts administration, finance, and human resources.

Value Proposition

- Extensive DoD, Medical and SOF Network
- Specialized Workforce, 70% Senior Veterans, Retention Rate above 95%
- SDVOSB Status (CVE Certified with VA)
- Proven Past Performance
 - ❖ Prime - USSOCOM Care Coalition (Since 2009)
 - ❖ Army Wounded Warrior Program
 - ❖ Prime - Navy Safe Harbor Military Adaptive Sports Program
 - ❖ DoD Warrior Care Program
 - ❖ Defense and Veterans Brain Injury Center Program
- Competitive Pricing
- Disciplined Execution
- Core Value: Commitment

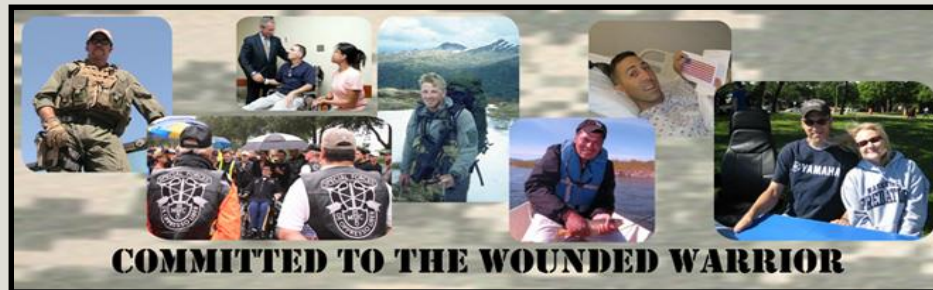


Commitment

- **Customers** - We will always meet our customers' needs and exceed their expectations.
- **Mission** - We will fully commit our people and resources to achieve a successful outcome of the mission.
- **Moral Courage** - We will have the courage to do what is morally right, every time.
- **Respect for People & Their Ideas** - We will embrace and promote cultural and social diversity within our work force, supply chain, and business partners. We take great care of our people and they take great care of our clients.
- **Integrity** - We will always maintain the highest ethical standards in all personal and business decisions and endeavors.

Key Capabilities

- Warrior Care and Services
 - Recovery Care Coordination/Advocacy & Operational Care
 - Reintegration/Transition
 - Community Outreach & Resource Networks
 - Research and Education
 - Warrior/Military Adaptive Sports and Training
- Federal and DoD Services with a Health and Warrior Care Focus
 - Medical and Administrative Staffing
 - Training, Operations and Logistics Support
 - Research and Development
 - Management, Technical and Scientific Consulting
 - Vocational and Family Services



Future Focus – Business Pipeline

- Warrior Care/Recovery Care Coordination & Operational Care
- DoD Service Member and Family Support Programs
- Veterans Administration (VA) – Programs Related to Warrior Care Support
- VA Healthcare and Other VA Support Programs
- Healthcare and Health-Related Staffing
- Research and Development in Health and Warrior Care Related Fields
- Training, Operations, Logistics, IT and Administrative Support
- Key Strategic Acquisition Initiatives and Specific Federal and VA Schedules



Contacts

- Tracy Wyatt, Director of Business Development
 - Mobile: 813.367.6620
 - Email: tracy.wyatt@9linellc.com
- Scott Heintz, President and CEO
 - Office: 813.341.4800 ext. 301
 - Mobile: 813.810.8605
 - Email: sheintz@9linellc.com
- LoAn Nguyen Kramer, Chief Financial/Operating Officer
 - Office: 813.341.4800 ext. 308
 - Mobile: 813.335.8877
 - Email: loan.nguyen@9linellc.com